



To Our Valued Guests,

Great news! The Manitoba Government has announced our SPA can re-open on June 1 as part of PHASE TWO returning services. This includes gel nails, manicures, pedicures, hair removal, laser treatments, facials, HydraFacial's, peels and lash services.

All existing appointments remain in place and you will receive a confirmation call the day prior to your appointment for us to pre-screen you before coming to Aevi. (per government requirements.)

If you do not currently have an appointment please call our front desk 204.777.1190 to book your service. Due to government pre-screening safety requirements, all appointments must be booked over the phone. Unfortunately, our online Booking Portal will remain closed until those requirements are lifted and we will not be able to book appointments via social media direct messages or via email. Sorry for the inconvenience.

Our spa and salon are operating with your safety and the safety of our staff as our first priority. Some of these guidelines are mandated by the government and some are extra precautions we are choosing for the safety of our team and guests.

- For personal services that require consent forms to be filled out and signed: we will email consent forms in advance, kindly request you fill them out and bring with you to your appointment.
- For personal services to the face where the guest is unable to wear a non-medical mask (facials, hair removal), employees will wear a medical mask (surgical/procedural mask or N-95 or N-95 equivalent mask).
- We request you pre-pay for services that require natural polish. Due to government guidelines, we do not have a waiting room for drying polish. We encourage you to book shellac manicures or be aware that you will have to dry your polish in your vehicle. Please bring your own flip flops for pedicures. Due to COVID-19 our suppliers are experiencing shortages of disposable flip flops.
- All our Spa Staff are **Clean Touch Certified** and have completed The Principles for Enhanced Service Safety and Certification Program through Dermalogica Canada.
- Please arrive to your appointment early to browse the boutique. Our boutique is sanitized regularly, is set up for physical distancing and our fitting rooms are open for your convenience.
- We will maintain an occupancy level to allow staff and customers to maintain a physical distance of at least two metres, except when receiving services or brief exchanges.
- All guests are asked to pre-screened using this tool: <https://sharedhealthmb.ca/covid19/screening-tool/> This is to ensure you have not been out of province, sick, or in contact with someone who has been sick with COVID-19. Our staff are required to pre-screen before coming to work for your safety. Please read the screening questions before you come to Aevi.
- Guests and Employees must stay home when ill with COVID-19 symptoms.
- There will only be one door at the front for entry, and the other will be used for exit to maintain physical



distancing when arriving and leaving the building.

- Alcohol spray and/or hand sanitizer stations will be set up at the entry of our building for all guests. All guests will be required to sanitize upon entry.
- MASKS are required by all guests at all times in our building. Guests will be required to bring their own mask. Masks will be available for purchase if you do not have your own. Our staff will also be required to wear a mask at all times.
- We are practicing physical distancing protocols, along with floor markings where services are offered or lines form. Our entry into the business, including lines and waiting areas, will be regulated by reception to prevent congestion.
- Beverage station and waiting (living) room will closed. We will not be offering any food or beverage options at this time. Magazine racks have been removed.
- Workstations will be kept two metres apart and will be sanitized between patrons.
- Equipment, instruments and material that cannot be disinfected between clients will not be reused.
- Washrooms will continue to have frequent sanitization.
- A plexiglass screen has been installed at our front desk for additional safety of our staff and guests.

The safety of our staff and guests is paramount, therefore compliance of these measures is required or service can be refused. Thank you everyone for your continued patience and support as we navigate through this. We are all doing our best to do this right and keep everyone safe.

We are so excited to see you all soon!

**Terri Einarson-Mollot**

Owner | Esthetician

Aevi Spa. Salon. Boutique.